

BRIGHTON ROAD, SALFORDS, REDHILL, SURREY RH1 5EQ

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REPAIR REQUEST FORM
PLEASE PRINT TWO COPIES RETAIN
ONE FOR YOUR RECORDS



Customer Type:

Account

Cash

Please tick as appropriate.

Customer Full Name: _____

Company Name:

Required for account customers. _____

Customer Address: _____

Customer Telephone: _____

Customer Mobile: _____

Customer E-Mail: _____

Delivery Address

If different to customer address. _____

Tool

Manufacturer: _____ Model: _____ Serial Number: _____

Manufacture date: _____ Under Warranty: Yes No Estimate reqd: Yes No

Detailed Description of Fault _____

Repair Terms & Conditions

A minimum charge of £15 ex VAT is applicable to any repair and may apply to estimates not accepted. Any tools returned unrepaired for any reason will not be re-assembled on health and safety grounds. All parts replaced are guaranteed for 90 days - parts and labour. Goods not collected within 1 month after notification may be sold to recover costs (unless otherwise agreed). Repairs costing less than £50 ex VAT or one third of replacement cost (whichever is greater) will go ahead without estimate unless specifically agreed otherwise. It is agreed that title of the product passes to Fixings & Powertool Center Ltd until the work is paid for in full. Please retain this ticket for reference and present upon collection of your repair. Estimates not accepted within 1 month will be considered that the customer wishes their machine to be disposed of unless otherwise agreed. For health and safety reasons, work may not be carried out on equipment containing suspected hazardous material, this includes but is not limited to, dust bags in extractors and chemicals in sprayers.

I have read and understood the above T&Cs.

Terms Agreed by: _____

Print name. _____

Signature & Date: _____